



## Public Health Environmental Health Services

[www.SBCounty.gov](http://www.SBCounty.gov)

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February 8, 2018

System No. 3600391

Hillcrest Mobile Estates  
Attn: Lori Miller  
306 S Commonwealth Ave  
Los Angeles CA, 90020

Enclosed is Citation No. 05\_66\_18C\_007\_3600391\_02 issued to the Hillcrest Mobile Estates water system.

Health and Safety Code section 116595 provides that a public water system must reimburse the local primacy agency, in the County of San Bernardino this is the Division, for actual costs incurred for specified enforcement actions. This includes but is not limited to, preparing, issuing and monitoring compliance with a citation. At this time, the Division has spent 1 hour on enforcement activities associated with the citation. Pursuant to section 116595, Water System will receive a bill within the next 30 days for these costs. Any future enforcement actions taken by the Division regarding this Citation will be billed at the Division's current hourly rate of \$244.80. Future enforcement actions may include any time spent by the Division due to the Water Systems' failure to meet any directives.

Any person or entity who is aggrieved by a citation, order or decision issued by the Division of Environmental Health Service (DEHS) under Article 8 (commencing with Health and Safety Code, Section 116625) or Article 9 (commencing with Health and Safety Code, Section 116650), of the Safe Drinking Water Act (Chapter 4, Part 12, Division 104, of the Health and Safety Code) may file a petition with the State Water Board for reconsideration of the citation, order or decision. Appendix 1 to the enclosed citation contains the relevant statutory provisions for filing a petition for reconsideration. (Health and Safety Code, Section 116701).

Petitions must be received by the State Board within 30 days of the issuance of the citation, order or decision by the DEHS. The date of issuance is the date when the DEHS mails a copy of the citation, order or decision. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day. Petitions must be received by 5:00 p.m.

Information regarding filing petitions is available at:

[http://www.waterboards.ca.gov/drinking\\_water/programs/petitions/index.shtml](http://www.waterboards.ca.gov/drinking_water/programs/petitions/index.shtml)

Gabriela Garcia, EHS  
Environmental Health Specialist  
Division of Environmental Health Services  
San Bernardino County

Certified Mail No. 7016 1970 0000 1866 4192

Cc: Eric J. Zuniga, DE, PE, SWRCB by email at [dwpdist13@waterboards.ca.gov](mailto:dwpdist13@waterboards.ca.gov)

**San Bernardino County  
Department of Public Health  
Division of Environmental Health Services**

IN RE: Hillcrest Mobile Estates  
Water System No.: 3600391

TO: Hillcrest Mobile Estates  
Attention: Lori Miller  
306 S Commonwealth Ave  
Los Angeles CA, 90020

**CITATION NO.: 05\_66\_18C\_007\_3600391\_02  
FOR VIOLATION OF HEALTH AND SAFETY CODE SECTION 116555 (a) (1) AND THE PRIMARY  
DRINKING WATER STANDARD FOR NITRATE SECTION 64431  
Issued February 8, 2018**

The Division of Environmental Health Services (hereinafter "Division"), hereby issues this citation (hereinafter "Order") pursuant to Section 116555 of the California Health and Safety Code (hereinafter "CHSC") to Hillcrest Mobile Estates (hereinafter "Water System") and its owner of record for violation of CHSC section 116555(a) (1), Title 22, California Code of Regulations (hereinafter "CCR"), Section 64431.

**APPLICABLE AUTHORITIES**

The applicable statutes and regulations are provided in Attachment A, attached hereto and incorporated by reference.

**STATEMENT OF FACTS**

Hillcrest Mobile Estates is a public water system classified as a Community water system as defined in CHSC Section 116275, subdivision (i). The Water System serves 178 mobile homes with an approximate population of 300 residents. The source of supply is a single vertical well. The well recently exceeded Nitrate MCL and a Do Not Drink Notice was issued December 19, 2017.

Title 22, CCR, Division 4, Chapter 15, Article 4, establishes primary drinking water standards and monitoring and reporting requirements for inorganic constituents. All public water systems must comply with the maximum contaminant level (MCL) for nitrate as nitrogen of 10 mg/L, as established in Title 22 CCR Section 64431. The Water System sampled on November 30, 2017 with a result of 12 mg/L. Another sample was collected on December 20, 2017 with a result of 11 mg/L. Following the initial results, the Water System has collected several follow up samples as shown in Table 1.

**Table 1: Nitrate (as N) Analysis Result (mg/L)**

Well1	11/30/2017	12/20/2017	01/02/2018	01/24/2018
PS Code 3600391-001	12 mg/L	11 mg/L	13 mg/L	11 mg/L

### **DETERMINATIONS**

Based on the above Statement of Facts, the Division has determined that the Water System and its owner of record have violated CHSC, Section 116555 (a) (1), and Title 22, CCR, Section 64431, in that the water produced by well 1 exceeds the MCL for Nitrate.

### **DIRECTIVES**

The Water System and its owner of record are hereby directed to take the following actions:

1. On or before **December 31, 2018**, comply with Title 22, CCR, and Section 64432 and remain in compliance.
2. On or before **February 28, 2018** submit a Notification of Receipt (Attachment D) to the Division indicating its agreement to comply with the directives of this Citation addressed herein.
3. On or before **March 15, 2018** prepare and submit to the Division a Corrective Action Plan identifying improvements to the water system designed to correct the water quality problem (violation of the nitrate MCL) and ensure that the Water System delivers water to consumers that meets primary drinking water standards. The plan shall include a time schedule for completion of each of the phases of the project such as design, construction, and startup, and a date as of which the Water System will be in compliance with the nitrate MCL which date shall be no later than December 31, 2018. Any proposed system shall be NSF certified and approved by the State of California for use by a Public Water System.
4. Commencing on the date of service of this Citation and Order, post a "Do Not Drink" sign at all potable water outlets that are accessible to the employees and customers.
5. Commencing on the date of service of this Citation and Order, provide monthly public notification, in accordance with Title 22, CCR, Section 64465, of the Water System's failure to meet the nitrate MCL. The monthly notification must include the most recent monthly nitrate results. Attachment B may be used to fulfill this directive.
6. Commencing on the date of service of this Order, submit proof of each public notification conducted in compliance with Directive No. 5, herein above, within 10 days following monthly notification, using the form provided as Attachment C, hereto, or by using a similar notification format.
7. Commencing on the date of service of this Citation and Order collect monthly samples for Nitrate as Nitrogen (NO<sub>3</sub>-N) from Well and ensure that the analytical results are reported to the Division electronically (PS Code 3600391-001) by the analyzing laboratory no later than the 10th day following the month in which the analysis was completed. Analyzing laboratory must be Environmental Laboratory Accreditation Program (ELAP) certified.

8. On or before **April 10, 2018** and every three months thereafter, submit a report to the Division in the form provided as Attachment E, hereto, showing actions taken during the previous calendar three months to comply with the Corrective Action Plan.
9. Notify the Division in writing no later than five (5) days prior to the deadline for performance of any Directive set forth herein if the System anticipates it will not timely meet such performance deadline.

As used in this Order, the date of issuance shall be the date of this Order; and the Date of service shall be the date of service of this Order, personal or by certified mail, to the Water System.

All submittals required by this Order shall be addressed to:

Gabriela Garcia, EHS  
Environmental Health Specialist  
Division of Environmental Health Services  
385 North Arrowhead Avenue 2<sup>nd</sup> Floor, San Bernardino, CA 92415

As used in this Citation and Order, the date of issuance shall be the date of this Citation and Order; and the Date of Service shall be the date of service of this Citation and Order, personal or by certified mail, to the Water System.

The Division reserves the right to make such modifications to this Citation and Order and/or to issue such further order(s) as it may deem necessary to protect public health and safety.

Such modifications may be issued as amendments to this Citation and Order and shall be deemed effective upon issuance.

Nothing in this Citation and Order relieves the Water System or its owner of record of its obligation to meet the requirements of the California Safe Drinking Water Act, or any regulation, standard, permit or order issued thereunder.

#### **PARTIES BOUND**

This Citation and Order shall apply to and be binding upon the Water System, its owners, shareholders, officers, directors, agents, employees, contractors, successors, and assignees.

#### **SEVERABILITY**

The Directives of this Citation and Order are severable, and the Water System and its owner of record shall comply with each and every provision hereof, notwithstanding the effectiveness of any other provision.

### **FURTHER ENFORCEMENT ACTION**

The California Safe Drinking Water Act authorizes the Division to issue a citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California Safe Drinking Water Act or any regulation, permit, standard, citation, or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California Safe Drinking Water Act also authorizes the Division to take action to suspend or revoke a permit that has been issued to a public water system if the public water system has violated applicable law or regulations or has failed to comply with an order of the Division. Additionally, the Division may petition the superior court for an order enjoining the violations of the Safe Drinking Water Act, or for an order directing compliance therewith. The Division does not waive any further enforcement action by issuance of this Citation and Order.



Gabriela Garcia, EHS  
Environmental Health Specialist  
Division of Environmental Health Services  
San Bernardino County

Certified Mail No. 7016 1970 0000 1866 4192

Attachments:

Attachment A: Applicable Authorities  
Attachment B: Tier 1 notice  
Attachment C: Proof of Notification Template  
Attachment D: Notification of Receipt  
Attachment E: Quarterly Progress Report

## **ATTACHMENT A**

### **Applicable Statutes and Regulations Citation No. 05\_66\_17C\_052\_3600391\_02 Violation of Nitrate MCL**

#### **CHSC, Section 116275(h) states in relevant part:**

(h) "Public water system" means a system for the provision of water for human consumption through pipes or other constructed conveyances that has 15 or more service connections or regularly serves at least 25 individuals daily at least 60 days out of the year.

#### **CHSC, Section 116275 (i) states in relevant part:**

(i) "Community water system" means a public water system that serves at least 15 service connections used by yearlong residents or regularly serves at least 25 yearlong residents of the area served by the system.

#### **CHSC, Section 116555(a)(1) states in relevant part:**

(a) Any person who owns a public water system shall ensure that the system does all of the following:

- (1) Complies with primary and secondary drinking water standards.

#### **CHSC, Section 116655 states in relevant part:**

(a) Whenever the department determines that any person has violated or is violating this chapter, or any permit, regulation, or standard issued or adopted pursuant to this chapter, the director may issue an order doing any of the following:

- (1) Directing compliance forthwith.
- (2) Directing compliance in accordance with a time schedule set by the department.
- (3) Directing that appropriate preventive action be taken in the case of a threatened violation.

(b) An order issued pursuant to this section may include, but shall not be limited to , any or all of the following requirements:

- (1) That the existing plant, works, or system be repaired, altered, or added to.
- (2) That purification or treatment works be installed.
- (3) That the source of the water supply be changed.
- (4) That no additional service connection be made to the system.
- (5) That the water supply, the plant, or the system be monitored.
- (6) That a report on the condition and operation of the plant, works, system, or water supply be submitted to the department.

#### **Section 116701 (Petitions to Orders and Decisions) states:**

(a) Within 30 days of issuance of an order or decision issued by the deputy director under Article 8 (commencing with Section 116625) or Article 9 (commencing with Section 116650), an aggrieved person may petition the state board for reconsideration. Where the order or decision of the deputy director is issued after a hearing under Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, this section shall apply instead of Section 11521 of the Government Code.

(b) The petition shall include the name and address of the petitioner, a copy of the order or decision for which the petitioner seeks reconsideration, identification of the reason the petitioner alleges the issuance of the order was inappropriate or improper, the specific action the petitioner requests, and other information as the state board may prescribe. The petition shall be accompanied by a statement of points and authorities of the legal issues raised by the petition.

(c) The evidence before the state board shall consist of the record before the deputy director and any other relevant evidence that, in the judgment of the state board, should be considered to implement the policies of this chapter. The state board may, in its discretion, hold a hearing for receipt of additional evidence. (d) The state board may refuse to reconsider the order or decision if the petition fails to raise substantial issues that are appropriate for review, may deny the petition upon a determination that the issuance of the order or decision was appropriate and proper, may set aside or modify the order or decision, or take other appropriate action. The state board's action pursuant to this subdivision shall constitute the state board's completion of its reconsideration.

(e) The state board, upon notice and hearing, if a hearing is held, may stay in whole or in part the effect of the order or decision of the deputy director.

(f) If an order of the deputy director is subject to reconsideration under this section, the filing of a petition for reconsideration is an administrative remedy that must be exhausted before filing a petition for writ of mandate under Section 116625 or 116700.

**Title 22, CCR, Section 64431 states in relevant part:**

Public water systems shall comply with the primary MCLs in table 64431-A as specified in this article.

Table 64431-A  
Maximum Contaminant Levels  
Inorganic Chemicals

<i>Chemical</i>	<i>Maximum Contaminant Level, mg/L</i>
Aluminum	1.
Antimony	0.006
Arsenic	0.010
Asbestos	7 MFL*
Barium	1.
Beryllium	0.004
Cadmium	0.005
Chromium	0.05
Cyanide	0.15
Fluoride	2.0
Hexavalent chromium	0.010
Mercury	0.002
Nickel	0.1
Nitrate (as nitrogen)	10.
Nitrate+Nitrite (sum as nitrogen)	10.
Nitrite (as nitrogen)	1.
Perchlorate	0.006
Selenium	0.05
Thallium	0.002

\* MFL=million fibers per liter; MCL for fibers exceeding 10 µm in length.

Section 64432.1 (a) To determine compliance with the MCL for nitrate in Table 64431-A, all public water systems using groundwater and transient-noncommunity systems using approved surface water shall monitor annually, and all community and nontransient-noncommunity systems using approved surface water shall monitor quarterly. (1) The water supplier shall require the laboratory to notify the supplier within 24 hours whenever the level of nitrate in a single sample exceeds the MCL, and shall ensure that a contact person is available to receive such analytical results 24-hours a day. The water supplier shall also require the laboratory to immediately notify the State Board of any acute nitrate MCL exceedance if the laboratory cannot make direct contact with the designated contact person within 24 hours. Within 24 hours of notification, the water supplier shall:

(A) Collect another sample, and

(B) Analyze the new sample; if the average of the two nitrate sample results exceeds the MCL, report the result to the State Board within 24 hours. If the average does not exceed the MCL, inform the State Board of the results within seven days from the receipt of the original analysis.

(C) If a system is unable to resample within 24 hours, it shall notify the consumers by issuing a Tier 1 Public Notice pursuant to section 64463.1 and shall collect and analyze a confirmation sample within two weeks of notification of the results the first sample.

(2) For public water systems using groundwater, the repeat monitoring frequency shall be quarterly for at least one year following any one sample in which the concentration is greater than or equal to 50 percent of the MCL. After four consecutive quarterly samples are less than the MCL, a system may request that the State Board reduce monitoring frequency to annual sampling.

**Title 22, CCR, Section 64465 states in relevant part:**

Public Notice Content and Format.

(a) Each public notice given pursuant to this article, except Tier 3 public notices for variances and exemptions pursuant to subsection (b), shall contain the following:

(1) A description of the violation or occurrence, including the contaminant(s) of concern, and (as applicable) the contaminant level(s);

(2) The date(s) of the violation or occurrence;

(3) Any potential adverse health effects from the violation or occurrence, including the appropriate standard health effects language from appendices 64465-A through G;

(4) The population at risk, including subpopulations particularly vulnerable if exposed to the contaminant in drinking water;

(5) Whether alternative water supplies should be used;

(6) What actions consumers should take, including when they should seek medical help, if known;

(7) What the water system is doing to correct the violation or occurrence;

(8) When the water system expects to return to compliance or resolve the occurrence;

(9) The name, business address, and phone number of the water system owner, operator, or designee of the water system as a source of additional information concerning the public notice;

(10) A statement to encourage the public notice recipient to distribute the public notice to other persons served, using the following standard language: "Please share this information with all the other people who drink this water, especially those who may not have received this public notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail."



## **ATTACHMENT B**

**Each water system required to give public notice must submit the notice to San Bernardino County, Division of Environmental Health Services (DEHS) for approval prior to distribution or posting, unless otherwise directed by the DEHS [64463(b)].**

### **Notification Methods**

You must use the methods summarized in the table below to deliver the notice to consumers. If you mail, post, or hand deliver, print your notice on letterhead, if available.

<i>If You Are a...</i>	<i>You Must Notify Consumers by...</i>	<i>...and By One or More of the Following Methods to Reach Persons Not Likely to be Reached by the Previous Method...</i>
Community Water System [64463.4(c)(1)]	Mail or direct delivery <sup>(a)</sup>	Publication in a local newspaper
		Posting in conspicuous public places served by the water system or on the Internet <sup>(b)</sup>
		Delivery to community organizations
Non-Community Water System [64463.4(c)(2)]	Posting in conspicuous locations throughout the area served by the water system <sup>(b)</sup>	Publication in a local newspaper or newsletter distributed to customers
		Email message to employees or students
		Posting on the Internet or intranet <sup>(b)</sup>
		Direct delivery to each customer

(a) Notice must be distributed to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system.

(b) Notice must be posted in place for as long as the violation or occurrence continues, but in no case less than seven days.

The notice attached is appropriate for the methods described above. However, you may wish to modify it before using it for posting. If you do, you must still include all the required elements and leave the health effects and notification language in italics unchanged. This language is mandatory [64465].

### **Multilingual Requirement**

The notice must (1) be provided in English, Spanish, and the language spoken by any non-English-speaking group exceeding 10 percent of the persons served by the water system and (2) include a telephone number or address where such individuals may contact the water system for assistance. If any non-English-speaking group exceeds 1,000 persons served by the water system, but does not exceed 10 percent served, the notice must (1) include information in the appropriate language(s) regarding the importance of the notice and (2) contain the telephone number or address where such individuals may contact the water system to obtain a translated copy of the notice from the water system or assistance in the appropriate language.

### Population Served

Make sure it is clear who is served by your water system -- you may need to list the areas you serve.

### Corrective Action

In your notice, describe corrective actions you are taking. Do not use overly technical terminology when describing treatment methods. Listed below are some steps commonly taken by water systems with chemical or radiological violations. Use one or more of the following actions, if appropriate, or develop your own:

- “We are working with San Bernardino County, Division of Environmental Health Services to evaluate the water supply and researching options to correct the problem. These options may include treating the water to remove [contaminant] or connecting to [system]’s water supply.”
- “We have stopped using the contaminated well. We have increased pumping from other wells, and we are investigating drilling a new well.”
- “We will increase the frequency at which we test the water for [contaminant].”
- “We have since taken samples at this location and had them tested. They show that we meet the standards.”

### After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to the DDW within ten days after you issue the notice [64469(d)]. You should also issue a follow-up notice in addition to meeting any repeat notice requirements the DDW sets.

It is recommended that you notify health professionals in the area of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately.

It is a good idea to issue a “problem corrected” notice when the violation is resolved.

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

**DRINKING WATER WARNING**

Hillcrest Mobile Estates water has high levels of nitrate  
**DO NOT GIVE THE WATER TO**  
**INFANTS UNDER 6 MONTHS OLD OR PREGNANT WOMEN**  
**OR USE IT TO MAKE INFANT FORMULA**

Water sample results received [date] showed nitrate levels of [level and units]. This is above the nitrate standard, or maximum contaminant level (MCL), of 10 milligrams per liter. Nitrate in drinking water is a serious health concern for infants less than six months old.

**What should I do?**

- **DO NOT GIVE THE WATER TO INFANTS.** *Infants below the age of six months who drink water containing nitrate in excess of the MCL may quickly become seriously ill and, if untreated, may die because high nitrate levels can interfere with the capacity of the infant's blood to carry oxygen. Symptoms include shortness of breath and blueness of the skin. Symptoms in infants can develop rapidly, with health deteriorating over a period of days. If symptoms occur, seek medical attention immediately.*
- **PREGNANT WOMEN SHOULD NOT CONSUME THE WATER.** *High nitrate levels may also affect the oxygen-carrying ability of the blood of pregnant women.*
- Water, juice, and formula for children under six months of age should not be prepared with tap water. Bottled water or other water low in nitrates should be used for infants until further notice.
- **DO NOT BOIL THE WATER.** Boiling, freezing, filtering, or letting water stand does not reduce the nitrate level. Excessive boiling can make the nitrates more concentrated, because nitrates remain behind when the water evaporates.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

## What happened? What is being done?

Nitrate in drinking water can come from natural, industrial, or agricultural sources (including septic systems, storm water run-off, and fertilizers). Levels of nitrate in drinking water can vary throughout the year. We will let you know if the amount of nitrate is again below the limit.

[Describe corrective action, seasonal fluctuations, and when system expects to return to compliance.]

For more information, please contact [name of contact] at [phone number] or [mailing address].

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

## Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Hillcrest Mobile Estates.

State Water System ID#: 3600391. Date distributed: \_\_\_\_\_.

## INFORMACIÓN IMPORTANTE SOBRE SU AGUA POTABLE

Este aviso contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

### ADVERTENCIA SOBRE EL AGUA POTABLE

El agua de Hillcrest Mobile Estates tiene altos niveles de nitratos  
**NO DE ÉSTA AGUA A BEBÉS MENORES DE 6 MESES O A MUJERES EMBARAZADAS. TAMPOCO USE ÉSTA AGUA PARA PREPARAR FORMULA INFANTIL**

Los resultados de las pruebas del agua recibidas el [date] mostraron niveles de nitrato de [level and units]. Estos niveles exceden el estándar o nivel máximo de contaminante (MCL) de 10 miligramos por litro. Los nitratos en el agua potable son una preocupación seria en bebés menores de seis meses.

#### ¿Qué debe hacer?

- **NO DE ÉSTA AGUA A BEBÉS MENORES DE 6 MESES.** *Los bebés menores de 6 meses que toman agua con nitrato en exceso del nivel máximo de contaminante (MCL), se pueden enfermar seriamente y rápidamente. Y si los bebés no reciben atención médica, pueden morir debido a que los altos niveles de nitratos pueden interferir con la capacidad de la sangre de los bebés para transportar oxígeno. Los síntomas incluyen falta de aire y coloración azulada de la piel. Los síntomas en los bebés se pueden desarrollar rápidamente y la salud se deteriora en cuestión de días. Si hay síntomas de intoxicación por altos niveles de nitratos, busque atención médica de inmediato.*
- **LAS MUJERES EMBARAZADAS NO DEBEN CONSUMIR AGUA CON ALTOS NIVELES DE NITRATOS.** *Los altos niveles de nitrato también pueden afectar la capacidad de la sangre de mujeres embarazadas para transportar oxígeno.*
- No use agua de la llave para preparar jugo, agua, y formula para bebés menores de 6 meses. Use agua embotellada u otra agua baja en nitratos para los bebés menores de 6 meses hasta nuevo aviso.
- **NO HIERVA EL AGUA.** Hervir, congelar, filtrar, o dejar reposar el agua, no reduce el nivel de nitratos. Hervir el agua en exceso puede causar que los nitratos se concentren más, porque los nitratos se quedan cuando el agua se evapora.
- Si tiene otros problemas de salud por el consumo de ésta agua, usted debería consultar con su doctor.

## ¿Qué sucedió? ¿Qué se está haciendo al respecto?

El nitrato en el agua potable puede originar de fuentes naturales, industriales, o agrícolas (incluyendo sistemas sépticos, escorrentía de agua de lluvia, y fertilizantes). Los niveles de nitrato en el agua potable pueden variar a través del año. Le informaremos si el nivel de nitratos vuelve a estar debajo del límite.

[Describe corrective action, seasonal fluctuations, and when system expects to return to compliance.]

Para más información, por favor contacte a [name of contact] al [phone number] o [mailing address]

Por favor comparta esta información con todas las demás personas que tomen de esta agua, especialmente aquellos que no hayan recibido éste aviso directamente (por ejemplo, las personas en apartamentos, asilos, escuelas, y negocios). Puede hacerlo poniendo este aviso en un lugar público o distribuyendo copias en persona o por correo.

### **Requisitos de Notificación Secundaria**

*Al recibir la notificación de alguien que opere un sistema de agua público, se debe dar la siguiente notificación dentro de 10 días conforme a la Sección 116450(g) del Código de Salud y Seguridad:*

- *ESCUELAS: Deben notificar a los empleados de la escuela, estudiantes, y a los padres (si los estudiantes son menores).*
- *DUEÑOS O GERENTES DE PROPIEDAD PARA ALQUILER RESIDENCIAL (incluyendo asilos e instituciones de cuidado): Deben notificar a sus inquilinos.*
- *DUEÑOS DE PROPIEDAD DE NEGOCIOS, GERENTES, U OPERADORES: Deben notificar a los empleados de los negocios situados en la propiedad.*

Este aviso es enviado por Hillcrest Mobile Estates.

Núm. de Identificación del Sistema Estatal de Agua: 3600391.

Fecha de distribución: \_\_\_\_\_.

## **ATTACHMENT C**

### **Certification of Completion of Public Notification**

\*Due to the Division of Environmental Health Services within 10 days of issuance of notice to customers

This form, when completed and returned to San Bernardino County, Division of Environmental Health Services (385 North Arrowhead Ave, 2<sup>nd</sup> Floor, San Bernardino, CA 92415 or fax to 909-387-4323), serves as certification that public notification to water users was completed as required by Title 22, California Code of Regulations, Sections 64463-64465.

**Public Water System Name:** \_\_\_\_\_

**Public Water System No.:** \_\_\_\_\_

☐ The notice was mailed to users on: \_\_\_\_\_

A copy of the notice is attached.

☐ The notice was hand delivered to water customers on: \_\_\_\_\_

A copy of the notice is attached.

☐ The notice was published in the local newspaper on: \_\_\_\_\_

A copy of the newspaper notice is attached.

☐ The notice was published in conspicuous places on: \_\_\_\_\_

A copy of the notice is attached.

A list of locations the notice was posted is attached.

☐ The notice was delivered to community organizations on: \_\_\_\_\_

A copy of the notice is attached. A list of community organizations the notice was delivered to is attached.

I hereby certify that the above information is factual.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Disclosure: Be advised that Section 116725 and 116730 of the California Health and Safety Code state that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached order may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for separate violation each day that the violation continues. In addition, the violators may be prosecuted in criminal court and, upon conviction, be punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in the county jail not to exceed one year, or by both the fine and imprisonment.

## **ATTACHMENT D**

### **NOTIFICATION OF RECEIPT**

**Citation Number:** 05\_66\_18C\_007\_3600391\_02

**Name of Water System:** Hillcrest Mobile Estates

**System Number:** 3600391

#### **Certification**

I certify that I am an authorized representative of the Hillcrest Mobile Estates public water system and that Citation No. 05\_66\_18C\_007\_3600391\_02 was received on \_\_\_\_\_. Further, I certify that the Citation has been reviewed by the appropriate management staff of Hillcrest Mobile Estates and it is clearly understood that Citation No. 05\_66\_18C\_007\_3600391\_02 contains legally enforceable directives with specific due dates.

\_\_\_\_\_  
Signature of Water System Representative

\_\_\_\_\_  
Date

**THIS FORM MUST BE COMPLETED AND RETURNED TO THE DIVISION OF ENVIRONMENTAL HEALTH,  
NO LATER THAN February 28, 2018.**

**Disclosure:** Be advised that the California Health and Safety Code, Sections 116725 and 116730 state that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the Safe Drinking Water Act may be liable for, respectively, a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation or, for continuing violations, for each day that violation continues, or be punished by a fine of not more than \$25,000 for each day of violation, or by imprisonment in the county jail not to exceed one year, or by both the fine and imprisonment.



## **ATTACHMENT E**

# **Quarterly Progress Report**

Water System: <b>Hillcrest Mobile Estates</b>	Water System No.: <b>3600391</b>
Citation No. 05_66_18C_007_3600391_02	Violation: <b>Nitrate MCL</b>
Calendar Quarter:	Date Prepared:

This form should be prepared and signed by Water System personnel with appropriate authority to implement the directives of the Compliance Order and the Corrective Action Plan. Please attach additional sheets as necessary. The quarterly progress report must be submitted by the 10th day of each subsequent quarter, to San Bernardino County, Division of Environmental Health Services.

### **Summary of Compliance Plan:**

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### **Tasks completed in the reporting quarter:**

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### **Tasks reaming to complete:**

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**Anticipated compliance date:** \_\_\_\_\_

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Printed Name/Title**

\_\_\_\_\_  
**Date**